

Status of Home and Community Care Block Grant (HCCBG) Services for Older Adults

To meet requests of federal and state officials, the Senior Tar Heel Legislature, our partners and stakeholders, the North Carolina Division of Aging and Adult Services (DAAS) has surveyed the statewide network of Home and Community Care Block Grant (HCCBG) providers to assess service needs and learn about issues facing the service delivery system. DAAS has surveyed the network six times since February 2009, most recently in March 2014. Statewide 315 providers were contacted, 254 responded (81%).

The Isothermal Planning and Development Commission, Region C serves 4 counties: Cleveland, McDowell, Polk, and Rutherford.

6 of the 14 county-level HCCBG providers responded, for a response rate of 43%

Results

100% of Information and Assistance providers reported increase in service requests; Additionally

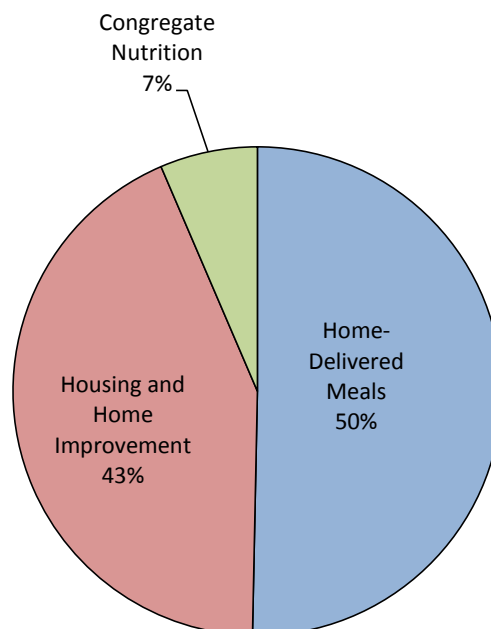
60% said that the community resources to which they can refer clients have decreased

100% of the Senior Centers reported an increase demand for programs and services

155 seniors were reportedly waiting for home and community services; when projecting responses to 100%, there was an estimated number of 165 individuals on the waiting list

Number of seniors on the waiting list by service

Service	# Waiting
Home-Delivered Meals	78
Housing and Home Improvement	67
Congregate Nutrition	10



What some Region C providers are doing to promote efficiencies and meet challenges:

Congregate meals: 50% are prioritizing applicants according to service need and reducing the number of days the site is open

Home-Delivered Meals: 100% are prioritizing applicants and 50% are reducing the number of days hot meals are delivered

Housing/home improvement: 100% are prioritizing applicants and using more volunteers to provide the service

In-home aide: 100% are prioritizing applicants; 67% are reassessing clients to reduce the service; 67% cap the amount of service that can be used by individual clients

Medical transportation: 100% have reduced the number of clients served, the number of routes or geographic areas served, number of trips allowed per client and are reassessing to identify clients whose services can be reduced or ended

Current challenges regarding funding and volunteerism:

50% said that United Way funds have decreased

50% said that consumer contributions have decreased

About the Home and Community Care Block Grant

Established in 1992 under NCGS 143B-181.1(a)(11), the HCCBG was devised to provide a "common funding stream" for a comprehensive and coordinated system of home and community-based services and opportunities for older adults. HCCBG services are available to people age 60 and older, although the "average" client is nearly 80 and the program targets individuals who are socially and economically needy.

HCCBG is administered through the NC Division of Aging and Adult Services and the Area Agencies on Aging. It combines federal and state funds with a local match, and it gives county commissioners discretion in budgeting and administering aging funds.

HCCBG Services at a Glance (Services offered in Region C are bolded in this list)

Adult day care and day health care

Respite

Information & assistance

Congregate and home-delivered meals

Senior centers

Housing and home repair

Health promotion and disease prevention

Care management

In-home aide services

General and medical transportation

Senior companion

Health screenings

Skilled home health